

# ITC - Overview

Since 1994, ITC has been the preferred source for components and accessories for control systems and panels, machinery and wiring. From a modest initial offering of DIN Rail and accessories, we have come a long way and we now propose more than 11,000 items in the areas of panel hardware, connectors, terminals, man-machine interface, circuit protection, wire termination, wire management, along with a wide choice of tools for the electrician and the automation specialist.

Our mission is to provide to our Customers quality products at prices that are among the lowest on the market, with fast, friendly service. We have selected well known manufacturers of high quality electrical components, most of them recognized with ISO9000 and environmental certifications. All of the products sold by ITC are manufactured in accordance to applicable International Standards.

Since ITC is the direct importer, we are able to offer competitive prices compared to equivalent, high quality products on the market. We endeavor to stock ample quantities of everything we show on our catalogs, in order to be able to ship, in most cases, the same day the order is received. Our representatives are at our Customers' service to assist them with the selection of the appropriate product, chosen from the several which appear in our catalog and will go the extra length to ensure not only fast, but precise and friendly service.

The present catalog is organized as follows:

- **Introduction:** line card, terms of sale, general information
- **Section 1 Panel and Machinery Hardware:** enclosures both metal and plastic, DIN rail and accessories, heaters and fans, air conditioners for electrical panels
- **Section 2 Terminals and Connectors:** terminal blocks on DIN rail, multipole connectors, ground bars, printed circuit board terminals and connectors, terminal strips
- **Section 3 Control and Protection:** fuse holders and fuses, switches, limit switches, disconnect switches, foot switches, power supplies, contactors, starters, pushbuttons, pilot lights, bulbs for signal and indicators
- **Section 4 Wire Termination:** ferrules, crimp terminals, power lugs
- **Section 5 Wire Management:** cable glands, cable clamps, wire duct, cable ties, spiral wrap
- **Section 6 Tools:** wire and cable cutters, wire and cable stripping tools, crimping tools, DIN rail cutters, wire duct cutters, miscellaneous electricians' tools

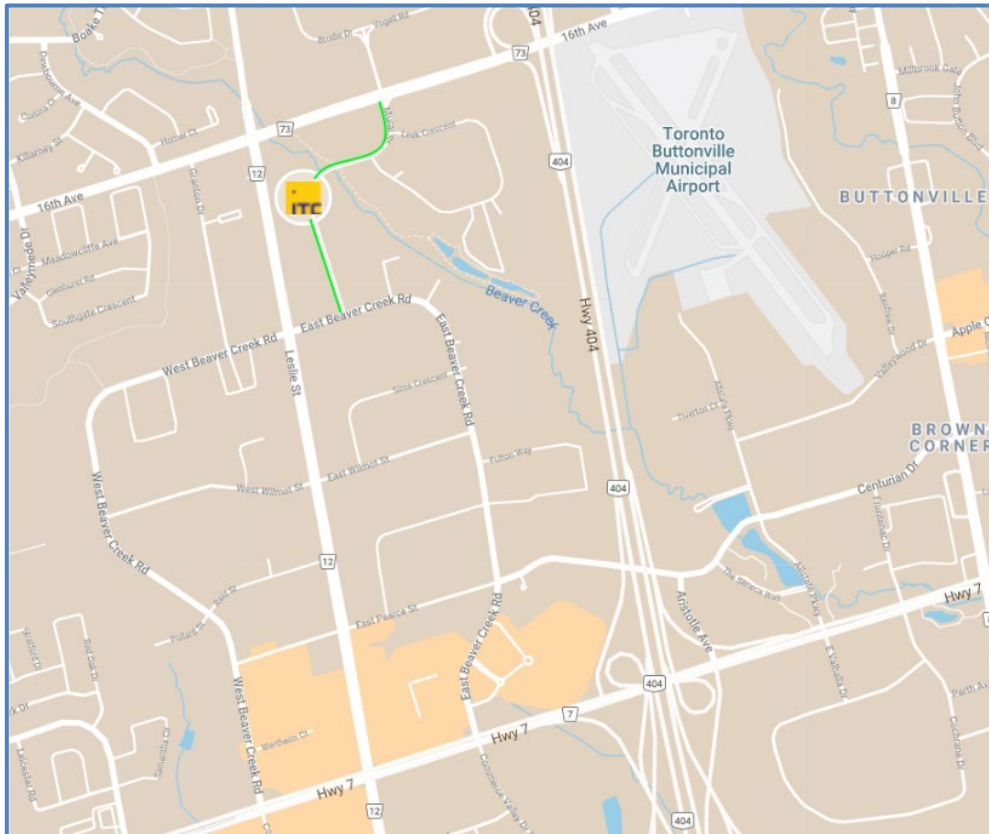
**How to reach us:**

50 Mural Street, Unit 8  
Richmond Hill, ON L4B 1E4

Tel: 416.663.7223

[sales@itcproducts.com](mailto:sales@itcproducts.com) | [www.itcproducts.com](http://www.itcproducts.com)

We are located between Leslie Street and highway 404, close to 16<sup>th</sup> Avenue 404, in Richmond Hill. See the map below:



**Contacts:**

- Customer Service and Order Processing:
  - General inquiries: Tel 416.663.7223 [sales@itcproducts.com](mailto:sales@itcproducts.com)
  - Accounts Receivable: [accounts.r@itcproducts.com](mailto:accounts.r@itcproducts.com)
- Sales Representative - Quebec: Peter Szikla Tel 450.458.2173 [pszikla@itcproducts.com](mailto:pszikla@itcproducts.com)

**Working hours:**

- Monday to Friday 08:30 AM to 05:00 PM
- Closed on normal statutory holidays

*Please note: information is subject to change without notice*

**Standard Terms and conditions of sale (this is a summary only - see full Terms and Conditions):**

- Prices in Canadian dollars, taxes not included
- Sales to the U.S.A.: please inquire
- Cash, cheque, MasterCard, Visa American Express accepted
- Minimum order: **\$50.00** for all orders
- ITC pays shipping costs for orders above **\$500.00** net in most of Canada (some exceptions apply)
- **Terms:** net 45 days, upon credit approval. Please allow 3-4 days for credit processing
- Prices as per current price list or quotation
- Quotations are generally valid for 30 to 60 days

**Orders:**

Orders are accepted by email ([sales@itcproducts.com](mailto:sales@itcproducts.com)) or by phone.  
For all orders, ITC requires written confirmation.

**Walk-in orders:**

To facilitate our work, please call ahead and if possible list the items you wish to see. We regret if - due to our limited head office staff - occasionally we cannot dedicate to you all the attention you deserve, when visiting us.

**Shipping:**

- If your order is received before 12:00 noon, then ITC will ship 'same day' (exceptions apply)
- Pickups from **09:00 to 16:00** only, please. Allow **at least 2 hours between order and pickup**
- DIN rail and Wire Duct in partial package quantities can only be sold for pickup, to avoid shipping damage

**Returns:**

Only under certain conditions (please see the returns policy on our website).

**Order Confirmation:**

Issued by ITC upon request.

**Backorders:**

We try to avoid them, of course. When there is a backorder, the balance of the shipment is always shipped at ITC's expense (in Canada). If partial shipments are not accepted in any case, please request 'Ship Complete' in your Purchase Order.

**Certificate of Origin / Certificate of Conformity:**

In those cases where such Certificates can be issued, please request them in your Purchase Order.

**Warranties:**

ITC guarantees the quality of the products we sell. Different levels of warranty apply.

# Our Partners

ITC has exclusive or protected distribution agreements with a number of well-known manufacturers of components, accessories and tools for the Electrical industry.

A sampling of our partners:

